

IP OFFICE INTEGRATION SOLUTIONS & PROFESSIONAL SERVICES

integration
VOICE
contact center
training
applications
reporting



IP Office System Software Implementation
IP Office System Hardware Installation
IP Office T1 Implementation
IP Office IP Trunk Implementation for Small
Community Networks
VoiceMail Lite Implementation
VoiceMail Pro Implementation
VoiceMail Pro Networked Messaging (VPNM)
Implementation and Training
IP Office Integrated Messaging System (IMS)
Implementation and Training
IP Office IVR Integration
Contact Store Integration and Training
Conference Center Implementation and
Training

Compact Contact Center Integration
PC Wallboard Integration and Training
Compact Business Center Implementation and
Training
IP Office Integration with MS CRM and Training
IP Office Phone Manager Implementation and
Training
IP Office Phone Manager with IP SoftPhone
Implementation and Training
IP Office SoftConsole Implementation and
Training
IP Office Manager and VoiceMail Pro
Administration Training
Station User Training
Post Cutover Support

viable | resources

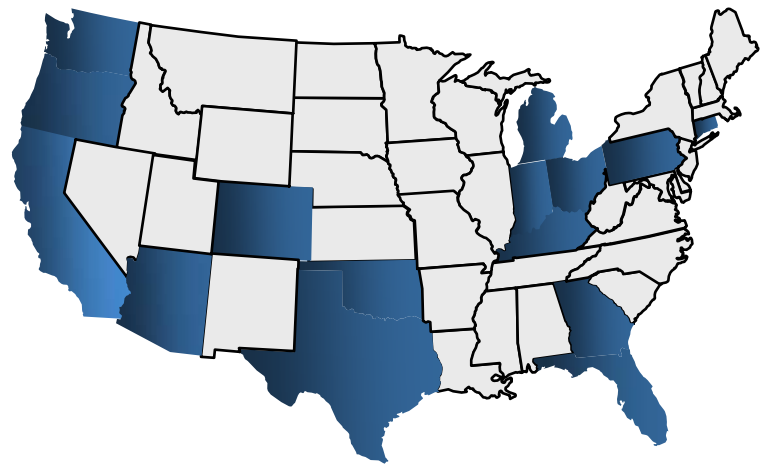
performance
value
quality experience



contact center

Viable Resources specializes in the delivery of professional services to the contact center marketplace. Working in partnership with your organization, our team of seasoned professionals enables the delivery of a complete solution targeting both business and technical objectives. This team of seasoned industry professionals is geographically distributed in major cities across the US for convenient travel to your clients locations.

VR helps your organization maintain margin, and manage the complexities for both new and existing contact centers.



Let Viable Resources help you to optimize the contact center experience for your customers, augmenting your organizational capabilities while building loyalty and trust. Contact your Viable Resources Relationship Manager or visit our web site at www.vr-inc.com for more information.

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